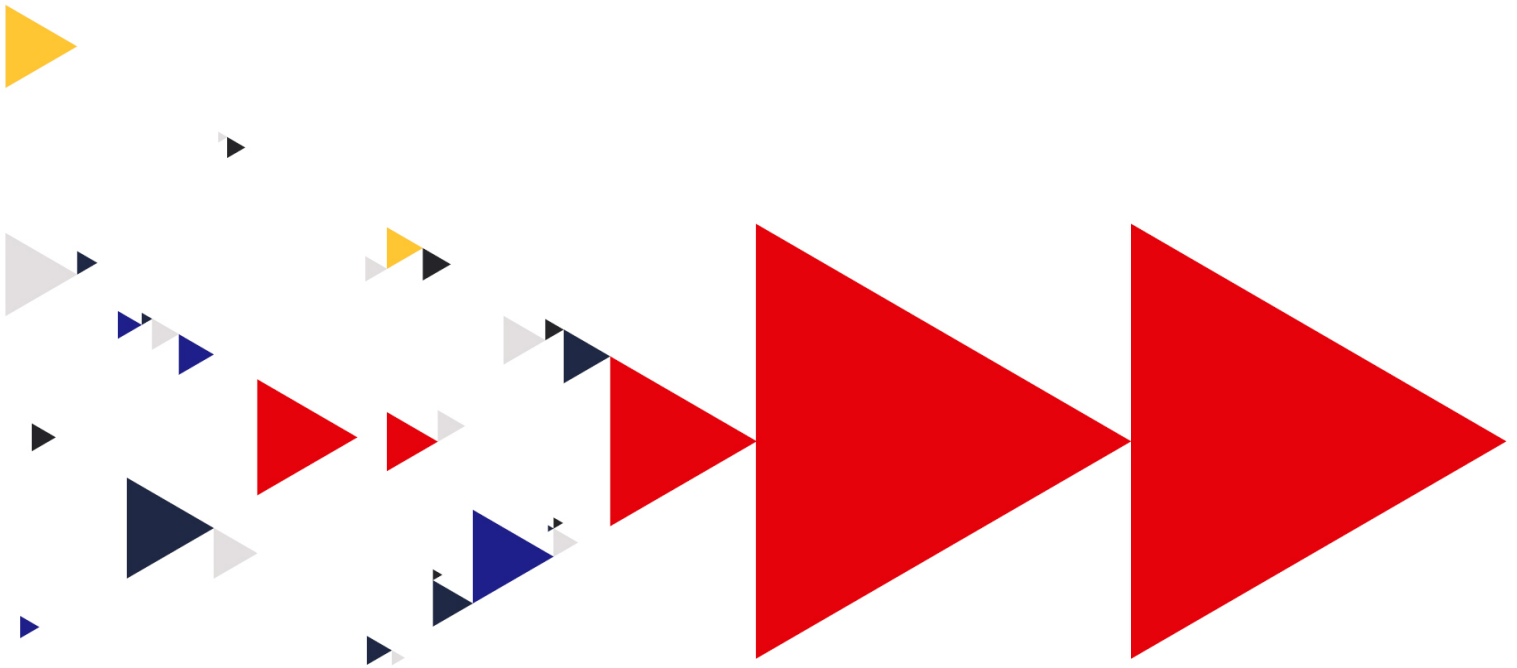




Brexit Statement



Ishida Brexit Statement

On the 1st January 2021 the Brexit transition period ended and future trade between the UK and the EU will be based upon the terms of the negotiated agreement.

Over the past decades Ishida Europe has invested in the development of directly owned entities in 6 EU countries ensuring customers have access to local service and support.

In addition to this in 2020 we established a Netherlands based European distribution centre that serves to provide a solid foundation for dependable trading and the continued provision of comprehensive customer support for all Ishida customers into the future.

We would like to continually assure our customers that:

- ▲ Ishida Europe will continue to conform to EU legal and regulatory requirements;
- ▲ We will not pass on custom duties that will be applied on importing into the EU from the UK; and
- ▲ There is no change in the security of supply of new machines, spare parts or service labour

The following justifies this position:

- ▲ We already have a significant footprint within the EU – with directly-owned entities within 6 EU countries. Additionally, we have a network of long-established distributors in a further 12 EU countries.
- ▲ With established market share in each of these regions, our conformity with current and future EU regulations will continue to be of paramount importance.
- ▲ To ensure that we can continue to offer comprehensive support to our EU customers we have established a European Distribution Centre in the Netherlands which will house our largest stock of spare parts within the Europe, Middle East and Africa region.
- ▲ We have a proven track record of trading outside the EU and managing the associated practices brought about by trading with countries where there are barriers to free trade and hence have the experience to ensure the continuity of effective trading.

We are ‘with you all of the way’ and here to answer your concerns and questions as we enter a time of uncertainty across the EU and UK. Please submit any questions to brexit@ishidaeurope.com and we will answer these as quickly and fully as possible.